

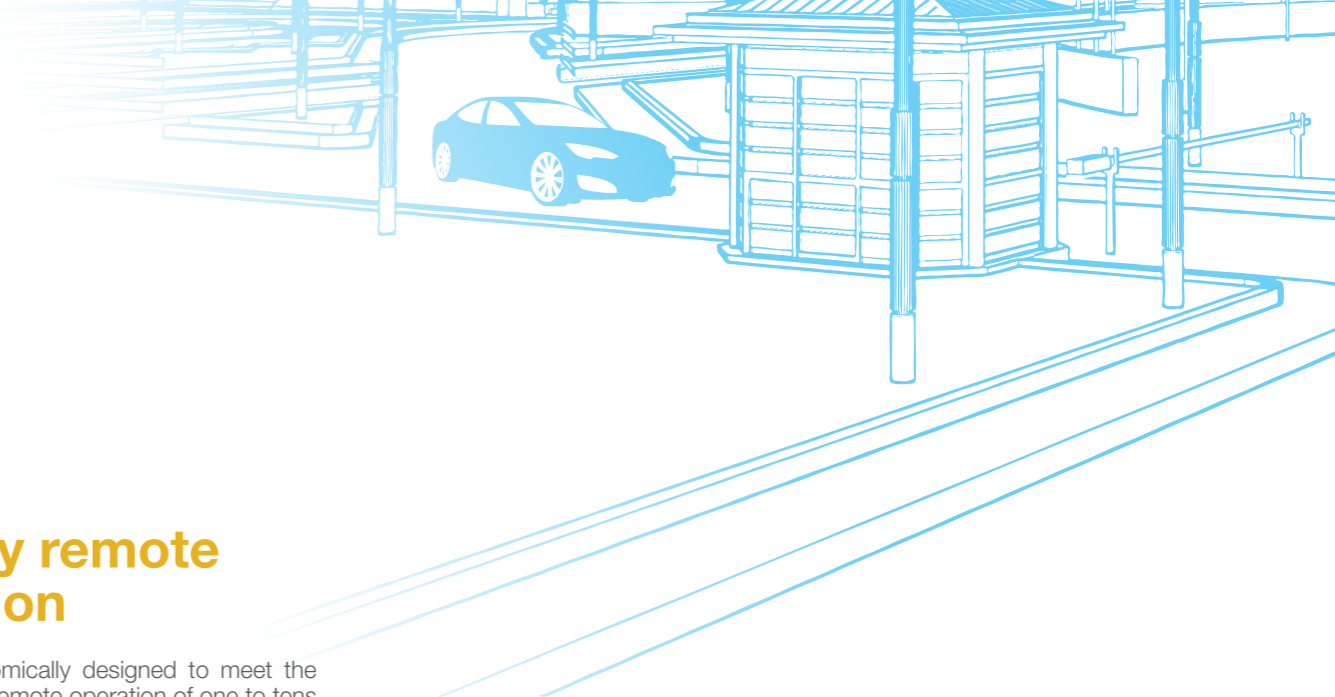


iv park

remote operation of **car parks**

iv park

remote operation of car parks



Many professionals in the car park sector consider the quality of customer service to be their priority. These players, who include national and international operators, municipal authorities or semi-public companies, stations and airports, major corporations or private operators, endeavour to reach targets in terms of:

- safety of property and persons,
- compliance with regulations,
- optimisation of resources.

In use for more than ten years in the car park sector, **IVPark is the solution to optimise operating costs, improve quality of service and meet regulatory obligations.**

IVPark plays a central role in organisations to:

- Offer **better service to customers** while at the same time optimising operating costs
- Improve **employee performance** in car parks
- **Professionalize customer service** via specialised personnel.
- **Optimise staff presence**, particularly in off-peak periods
- **Define objectives** and measure the quality of service in call handling
- Meet **regulatory requirements**: air quality, fire safety, safety commissions

Professionalized teams

IVPark offers the following functions:

- **Remote operation**: answering intercom calls with viewing of users and remote control of equipment whatever the systems which exist in the car park,
- **Critical alarm management**: real-time monitoring of payment system alarms and critical alarms (fire, carbon monoxide, flooding, intrusion, etc.),
- **Remote video surveillance**: verification/confirmation and video wall (quick checking of all the cameras in a car park in the event of an alarm),
- **Radio link**: radio communication with personnel equipped with walkie-talkies,
- **Traceability**: recording of all alarms and operator actions in a database,
- **Contextual information sheet**: for each car park operated (opening hours, prices and telephone numbers),
- **Control centre monitoring**: production of performance indicators (telephone answering time, length of calls, failure rate, etc.) with dashboard and reports accessible securely on the Internet,
- **BMS**: supervision of the technical equipment of a car park, including in particular lighting control and monitoring of energy and water consumption.

Turnkey remote operation

IVPark is ergonomically designed to meet the requirements of remote operation of one to tens of car parks in a simple and intuitive way.

Its absence of a central point and its mobile control stations make it adaptable and highly responsive.

Its flexible architecture offers an optimum answer to car park timetable requirements (day, night, weekends, bank holidays) **and location requirements** (national, regional or town-based operation).



For optimum use:

- Operation of a car park can be **outsourced to a service provider** equipped with an IVPark control unit. ;
- Quick installation is possible using a «**pre-wired rack**» version.



Car park plan



real-time call management



Assistance in all stages of the project

Because each car park is unique, IVPark can be customised to meet the specific requirements of projects and their changes over time.

NetCeler provides for the engineering, project management, installation, qualification and maintenance work.

This assistance guarantees a durable installation which is essential for quality remote operation.

Technical data sheet

Park Management System

- ACS Multipark and Citipark
- Designa Abacus and PM100
- GEA
- Largo
- Parkéon Varioflex
- SkiData
- Scheidt & Bachmann

Intercom

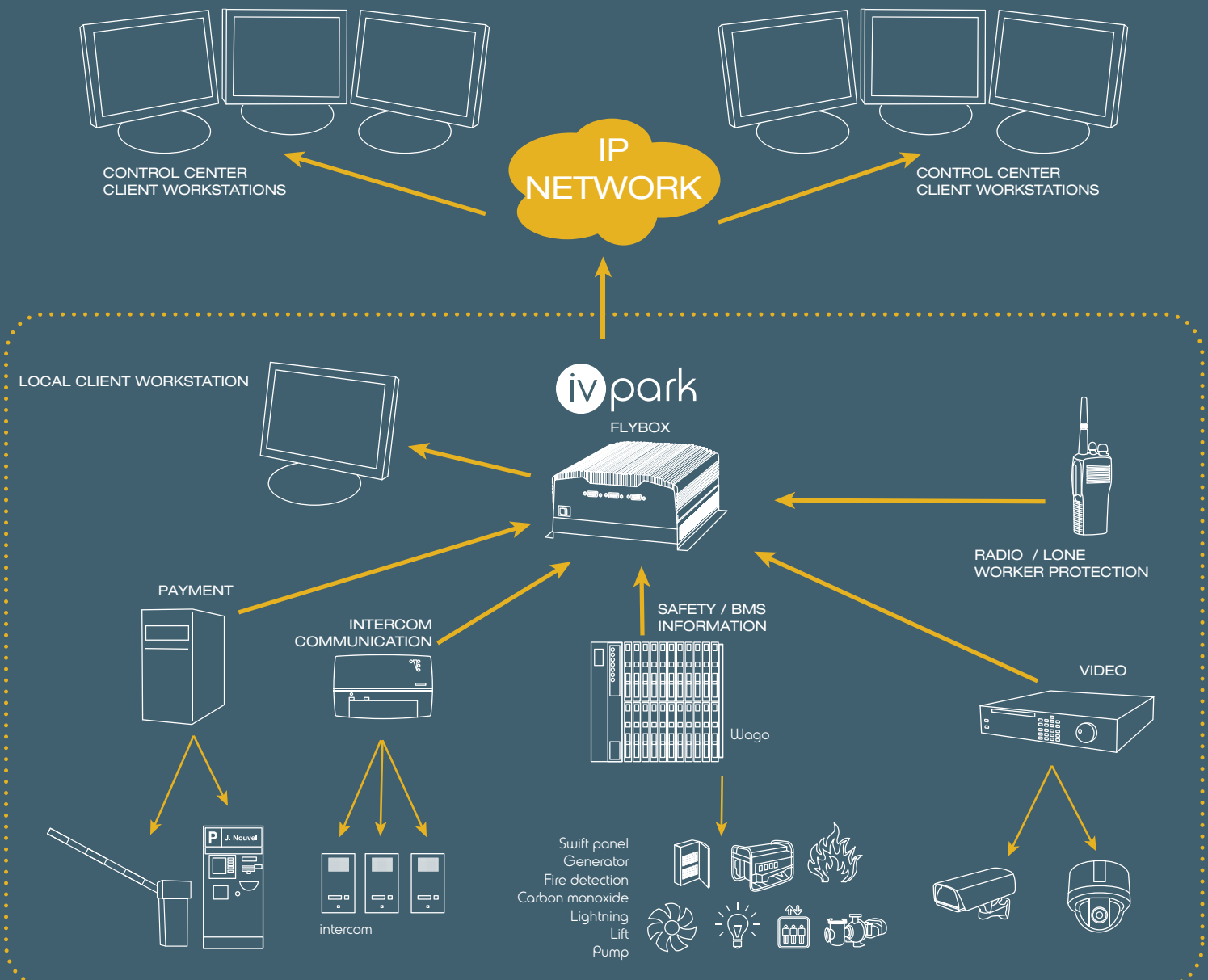
- Comend GE100, GE200, GE300, GE700 and GE800
- Castel PCX and Maylis
- Bouyer IZ2020
- And any intercom system based on Asterisk

Video

- Bosch
- Dallmeier
- Elbex
- Ernitec
- Mitsubishi
- Panasonic
- Pelco
- Samsung
- Videotec

Security

- Airlone
- Chubb
- DALI
- DEF
- Disfotel
- Drager
- Esser
- Siemens
- Wago
- And any modbus system





The specialist in innovative monitoring

Industrie pharmaceutique, réseaux électriques de transport et de The pharmaceutical industry, power transmission and distribution networks, research laboratories: NetCeler has been designing innovative monitoring solutions for critical environments since 1997.

The company combines proven solutions and acknowledged professional expertise for designing solutions to meet its customers' requirements: **real-time measurement viewing, data tracking and archiving, system monitoring, process analysis and optimization, etc.** These solutions include all necessary **support services** as well as any special development work that may be required.

NetCeler's success is based on:

- **in-depth experience** in measuring and information systems and software development,
- **know-how** in research, engineering, deployment and maintenance for monitoring systems,
- **expertise in all activities** related to energy, power engineering and qualification of industrial solutions.

Its know-how

The company stands out for its ability to **integrate technological and business values into original solutions**. Its services are enhanced by the **strong links existing between the designer and the end-user**, its long-term customer support and a **corporate culture dedicated to collective performance and quality of human relations**.

A team of 35 real enthusiasts, mostly engineers, creates and deploys innovative monitoring solutions designed and built on the basis of **five key products**:

iv park

critical alarms monitoring and remote operation systems in car-parks

iv power

power quality monitoring and fault analysis in power transmission and distribution networks

iv energy

energy performance monitoring in service and industrial buildings

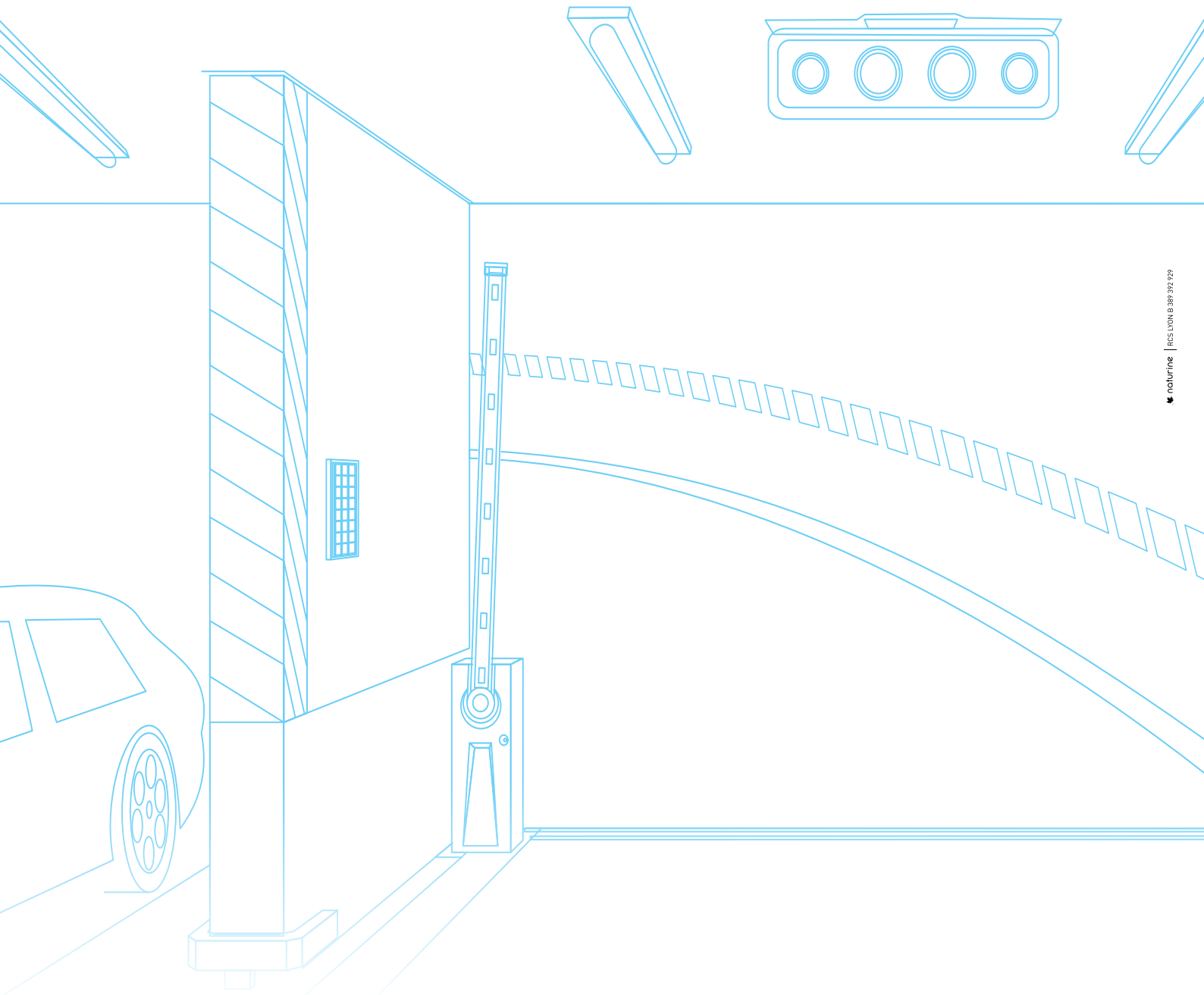
iv tracer

critical environmental parameters monitoring in pharmaceutical and associated industries

iv system

generic, flexible and innovative monitoring





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innovative monitoring solutions

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